

Privacy Policy

Roots Regenerative and Paradigm Foods is committed to protecting the privacy of your personal information. This Privacy Policy must be read in conjunction with our Terms and Conditions.

1. Collection and storage of personal information

We may keep a record of your name, address, email, and telephone number. We may use these details to tell you about changes in our business, future events, and developments, or about items we think you'll find of interest. Information about how to opt out of these communications will be included in every email we send you.

All the information you provide is kept private and secure. We do not sell or rent information about our customers to third parties. We follow strict security procedures in the storage and disclosure of information which you have given us to prevent unauthorised access. Our security procedures mean that we may occasionally request proof of identity before we are able to disclose sensitive information to you. We normally store data for a period of 7 years.

By disclosing your personal information to us in using this website, or by telephone, you consent to the collection, storage, and processing of your personal information by us in the manner set out in this Privacy Policy.

2. Breaches of privacy

If you are concerned that there has been a breach of your privacy, please contact us and we will investigate your concerns and contact you to discuss the problem. If your complaint is not resolved to your satisfaction, you can refer the matter to the Office of the Australian Information Commissioner <http://www.oaic.gov.au>

3. Links to other websites

When our website contains links to other websites, we have provided such links for your convenience only and we are not responsible for the privacy practices or content of any such site linked to or from our service. We do not endorse or sponsor or otherwise approve of any information or images or further links to other sites that appear in those websites. We disclaim all warranties express or implied as to the accuracy, legality, reliability, or validity of any content on any other site.

4. Amendment to this Policy

We may alter or amend this Privacy Policy at any time. By continuing to use this website after any changes are displayed you indicate your acceptance of those changes. For more information, or if you have any questions or concerns about the information we hold about you, please contact Paradigm Foods at email: sales@paradigmfoods.com.au; telephone +61 7 3041 2800